



Balance inquiry screen\*

## For Colleges and Universities

### Online convenience

ManageMyID™ is a new online service from CBORD® providing Odyssey PCS™ and CS Gold® users with online account management capabilities for students. The CBORD-hosted website lightens the work load of card office staff by quickly and easily providing information to cardholders, without requiring them to stand in line and occupy employees' time. The customizable website empowers students to:

**View balance inquiries:** Students may display account balances in real time. Students may be allowed to view all of their accounts, or the university may choose to restrict access to some.

**Check transaction histories:** Transaction histories may be displayed for up to the past six months. Information displayed for each transaction includes date/time, location, account, type of transaction, and amount of transaction. Students choose which transactions they wish to view by selecting a date range.

**Report cards lost or stolen:** No more waiting for the card office to open to deactivate lost or stolen cards! This optional feature lets Students simply log onto ManageMyID

to submit a lost card report, immediately removing all access and spending privileges from the card. They will then be instructed on what their next steps should be in order to obtain a new card (e.g., "visit the card office on the first floor of McHenry Hall weekdays between 9:00am and 5:00pm").

**Make online deposits:** Students or guests (e.g., parents) may deposit money to campus card accounts via credit card from the convenience of their own computers. This optional feature brings with it an additional charge. ManageMyID supports convenience fees, which are customizable by institution.

## Features

- **View balance inquiries**
- **Check transaction histories**
- **Report cards lost or stolen (optional)**
- **Make deposits to campus card accounts (optional)**

\* Actual screens may vary based on institution and card system.

### Customizable interface

ManageMyID offers several opportunities for visual customization, allowing the website to fit within the graphical identity of any institution. The university's logo appears in the upper-right hand corner of the screen, and a graphic of a campus landmark may be included on the left hand side of the screen, directly below the menu options. The site's color scheme is designed not to conflict with these changeable graphical elements.

### Customer privacy

ManageMyID ensures students' privacy and security by requiring users to log in to the site each time it is launched. Information required at the registration screen is chosen by each school—it needs only to be found within the school's Odyssey PCS or CS Gold software. The available fields are full name, ID number/PIK, alternate\_IDnumber/media type, and date of birth.

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Transaction history screen\*



Online deposit screen\*