

## University of Wisconsin–Milwaukee became a CBORD customer in April 2004

### About University of Wisconsin–Milwaukee

The University of Wisconsin–Milwaukee (UWM) focuses on approaches to education that are comprehensive and multidisciplinary, and marked by exceptional research and outstanding teaching. The university offers 148 different degree programs serving 25,000 students. UWM is located in one of Milwaukee's most attractive residential areas, just five blocks from Lake Michigan. The campus neighborhood is home to several faculty and staff, and approximately 6,000 students.



### University Quick Facts

- 25,000 students
- 11 schools and colleges
- Outreach program serving 47,000
- 148 degree programs
- 3,300 faculty and staff

### UWM's Switch to CBORD

The University of Wisconsin–Milwaukee is currently converting to CBORD's Odyssey PCS™ and Odyssey HMS™. "Our equipment was reaching the end of its useful life, and we wanted to build for the future," stated Bud Makowski, Director of Management Services. "We wanted integration between our declining balance system and our housing system. Our old system didn't have that capability, so we wanted to see what else was out there."

CBORD® met all of UWM's mandatory requirements specified for its new system. UWM was looking for its new CBORD system not only to integrate declining balance and housing systems but also to have web functionality.

Building for the future, UWM decided this would be the perfect time to achieve three goals:

- integrate the points system with the housing system to eliminate the duplication of information and additional transactions
- use the automated assignments to reduce the amount of time required in room assignments
- control dining managers' daily sales information via email, reducing the amount of time spent on paperwork



The MICROS® and Odyssey systems allow Makowski to print the reports he needs—when he needs them—and then automatically email the information to the managers.

The conversion to CBORD systems has required UWM to know the technical aspects of its campus business inside and out, and to have a clear idea what it wants from the installation process. "The more detailed, the better. You need to know all of your business processes, and you have to be prepared to make procedural changes to get what you need from the new system," stated Makowski.

### CBORD Configuration

Currently UWM is using the Odyssey HMS system for the 2,800 beds in its three high-rise towers and one apartment building. The campus uses the Odyssey PCS card system for declining balance in its dining services' fourteen venues, the Union recreation center, outing center, crafts center, laundry, vending, and at the bookstore.

- Dining
- Laundry
- Bookstore
- Activities
- Vending

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